

# ADOBE® ACROBAT® CONNECT™ PROFESSIONAL COMMUNICATE AND COLLABORATE INSTANTLY THROUGH SCALABLE, INTERACTIVE WEB CONFERENCING

**Q: What is Adobe Acrobat Connect Professional?**

A: Adobe Acrobat Connect Professional software is a complete web communication solution that enables live online meetings, virtual classes, and group collaboration. It allows organizations to effectively share a wide range of content, including Microsoft PowerPoint slides, live and recorded video, Adobe Flash® movies, live screens, applications, audio, and multiuser text chat. Using the rich media advantages of Flash technology, Acrobat Connect Professional delivers an engaging and user-friendly online communication experience.

**Q: Who should use Acrobat Connect Professional?**

A: Anyone who needs the power and flexibility to communicate and collaborate instantly with anyone—from colleagues to customers and citizens. Acrobat Connect Professional enables communication and collaboration between single participants or among small or extended teams, using advanced web and audio conferencing options and collaboration tools.

**Q: What are the host and participant system requirements for Acrobat Connect Professional online meetings?**

A: Please review the Acrobat Connect Professional system requirements at [www.adobe.com/products/acrobatconnect/productinfo/systemreqs](http://www.adobe.com/products/acrobatconnect/productinfo/systemreqs).

**Q: What types of content can I present in an Acrobat Connect Professional meeting?**

A: You can combine any or all of these content types: PowerPoint slides, Flash Video, interactive Flash content, live video, audio files, FlashPaper™, Adobe Captivate™ demonstrations and simulations, prerecorded Adobe Connect presentations and courses, images, or any other applications or content using screen sharing.

**Q: What forms of interactivity does Acrobat Connect Professional support?**

A: Meeting participants can interact through chats, screen sharing, file sharing, application sharing, multiperson video, dynamic whiteboarding, and polling. Hosts can also choose to extend the meeting experience with engaging click-through presentations or interactive demonstrations and simulations that ask participants to complete a task.

**Q: Can I control who attends an Acrobat Connect Professional meeting?**

**A:** Acrobat Connect Professional has multiple levels of security available to help ensure the privacy of your meeting. Optionally, you can make a meeting public and enable any user to enter a meeting. You can also extend the functionality of Acrobat Connect Professional with Adobe Connect Events, which enables you to automate registering and managing attendees of large online events and presentations.

**Q: Is Acrobat Connect Professional scalable?**

**A:** Yes. Adobe Connect Enterprise Server 6 offers support for single-server or clustered environments, providing reliable, redundant deployment for organizations small and large supporting up to 2,500 users in a single meeting. Adobe Connect Edge Server helps reduce bandwidth and improve delivery for groups of users in remote locations.

**Q: Is Acrobat Connect Professional secure?**

**A:** All communications between Adobe Connect servers and client machines can be protected using Secure Socket Layer (SSL) encryption and are DCTS JITC certified. This enables the more secure delivery of data, voice, and video between Adobe Connect and Acrobat Connect Professional applications and end users.

**Q: Does Acrobat Connect Professional have a customizable user interface?**

**A:** Yes. Acrobat Connect Professional provides the industry's most comprehensive customization options, including the ability to incorporate your organization's brand throughout the Acrobat Connect Professional experience.

**Q: Is Acrobat Connect Professional extensible?**

**A:** Yes. The Adobe Connect web communication system enables IT professionals and developers to support and extend the functionality of Acrobat Connect Professional through the following capabilities:

**Directory services integration**—Adobe Connect Enterprise Server supports out-of-the-box integration with an organization's existing user management system directory (Active Directory, LDAP), reducing application management costs by enabling you to manage users and groups in a single location.

**Single sign-on**—Adobe Connect Enterprise Server single sign-on supports direct integration with corporate authentication systems, eliminating the need for multiple user names and password prompts.

**Comprehensive APIs and SDKs**—Organizations can use the comprehensive web services framework in Adobe Connect Enterprise Server to integrate with existing enterprise applications and systems such as enterprise portals and CRM or ERP systems. Developers can extend the capabilities of Acrobat Connect Professional through the Collaboration Builder Software Development Kit (SDK), which enables them to enhance web communication experiences through interactive applications.

**Q: What are persistent meeting rooms?**

**A:** Acrobat Connect Professional enables customers to set up subject-, audience-, or presenter-specific online conference rooms. Room configurations and all content are automatically saved (persistent) and available, so they can be reused for recurring meetings, compliance, or presentations to multiple groups.

**Q: What are meeting templates?**

**A:** Meeting templates enable users and organizations to save meeting room layouts and content as a personal or shared template. These templates can then be used to create new meetings that inherit the layouts and are prepopulated with content, promoting consistent communication and rapid rollout of web conferencing to an organization or enterprise.

**Q: Does Acrobat Connect Professional support streaming audio and video?**

**A:** Acrobat Connect Professional natively supports streaming audio and video for camera and voice, Flash Video, screen sharing, and whiteboarding. It also offers progressive preloading of slide and Flash content for a great viewing experience during a meeting regardless of bandwidth connectivity.

**Q: Does Acrobat Connect Professional support integrated audio conferencing?**

**A:** Acrobat Connect Professional supports integrated telephone audio conferencing (reservationless) with flexible controls over audio conference participation, including dial-out to participants, mute/unmute, hold/unhold, eject participants, and view the active speaker. It also supports state-of-the-art Internet audio (VoIP) broadcasting. The integration provides a single interface for scheduling web and phone conferences.

**Q: What is Premiere Global Services?**

**A:** Premiere Global Services is a partner of Adobe that offers Acrobat Connect Professional customers integrated telephone audio conferencing services combined with Acrobat Connect Professional to provide advanced call controls and participant management features. Acrobat Connect Professional customers who choose Premiere are eligible for specially negotiated rates for Premiere services.

**Q: Can any other audio conferencing service be used with Acrobat Connect Professional?**

**A:** Adobe provides an Audio Conference Bridge Integration application programming interface (API) to audio conferencing partners that want to integrate Acrobat Connect Professional with their services. Using this API, developers, in conjunction with Adobe partners or customers, can integrate call control features (similar to those made available through the Premiere integration) with other conference server providers (CSPs) and enterprise audio bridge vendors.

**Q: Can Acrobat Connect Professional meetings be recorded?**

**A:** Yes. Acrobat Connect Professional offers a unique approach to recording meetings through its archived meeting index. It records meetings at the content and event levels, rather than capturing the entire meeting as one long event, which must be played back in its entirety for subsequent viewing. Viewers can use the meeting index to navigate to the most relevant content quickly—so they do not have to waste valuable time watching content that may not be relevant to them. Meeting recordings include synchronized audio for either VoIP or telephone audio conferencing.

**Q: Can I use Adobe Captivate demonstrations and simulations with Acrobat Connect Professional?**

**A:** Yes, you can use generated Adobe Captivate SWF files within Acrobat Connect Professional meetings to create fully synchronized, self-running software demonstrations or interactive, self-paced simulations within the Acrobat Connect Professional interface.

**Q: Can I use Adobe Presenter presentations with Acrobat Connect Professional?**

**A:** Yes, you can play Adobe Presenter presentations within an Acrobat Connect Professional meeting as either a static click-through presentation or a self-running, narrated presentation.

**Q: Is Acrobat Connect Professional integrated with Adobe Connect Training?**

**A:** Yes, you can include Acrobat Connect Professional meetings as part of an Adobe Connect Training curriculum to support blended learning, including on-demand courses and live virtual classroom training.

**Q: Is Acrobat Connect Professional integrated with Adobe Connect Events?**

**A:** Yes. Using Acrobat Connect Professional with Adobe Connect Events enables you to provide advanced registration and reporting capabilities around Acrobat Connect Professional meetings. Capabilities include externally facing, brandable event listing and registration pages that can be customized using Adobe Contribute™ software, as well as the ability to manage event registration, track registration and attendance, and send automated reminder and follow-up e-mails.

**Q: Where can I learn more about Acrobat Connect Professional and Adobe Connect web communications solutions?**

**A:** Visit the Acrobat Connect Professional page on the Adobe website at [www.adobe.com/products/acrobatconnectpro](http://www.adobe.com/products/acrobatconnectpro).

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